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SEP 1 3 2001

Technology Center 2100

Re:

Application Number 09/824,042

Filing Date: 04/03/2001

Name of Applicant: François Rodrigue

Title of Invention: Method and apparatus for generating revenue for owners and

providers of content

Customer # 28320

Madam, Sir,

I am a private inventor and I filed an application for a patent. I am trying to check the status of my application with the Electronic Business Center and I get a message that the application number is invalid.

After talking to someone from your office, I was told that my customer number is not associated with the application. I was advised to resubmit an application for a PKI number. I had received a PKI number which is no longer valid.

Could you associate my customer number with the application and re-validate or re-issue an authorization code so that I can check the status of my application over the Internet?

Thanks in advance,

François Rodrigue

4164 ave Parc Lafontaine

Montreal (Quebec)

H2L 3M8 Canada

Tel. 514-526-0598

Email: andre 1900@yahoo.com

Enc. A diskette containing the Excel spreadsheet